Learn how to **Enroll** in **Digital Banking**
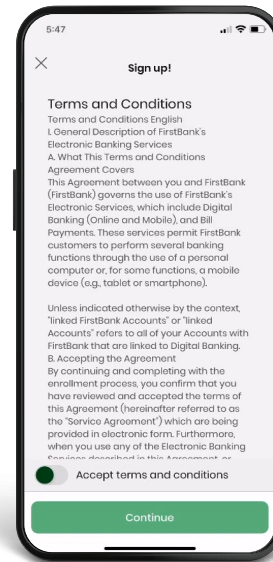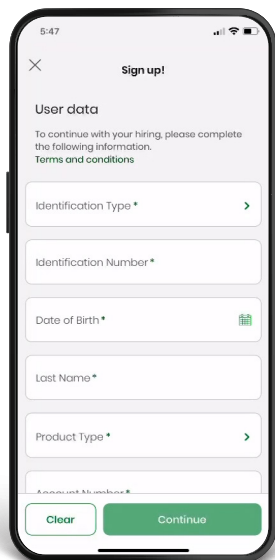
1. Download FirstBank's Digital Banking app and select Sign Up.

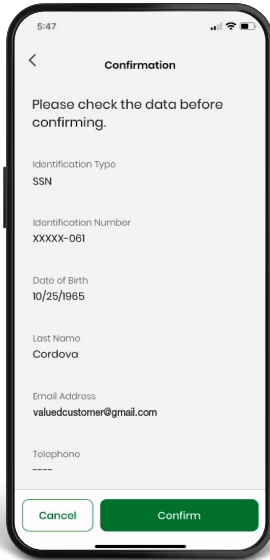**2.** Read and accept the terms and conditions of Digital Banking and tap Continue.

3. Fill out your personal information and create your username. The system will prompt for the following information:
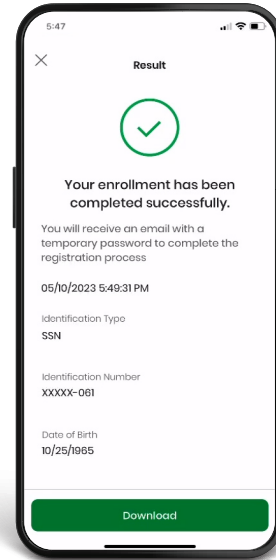
• Identification type: Choose the type of identification (ID) from the options accepted by FirstBank and enter the number.

• Date of birth

• Last name

• Product type and account number: Select from the list the type of one of your FirstBank accounts and enter the account number.

• Email: Enter the email where you want to receive messages from Digital Banking.

• Mobile phone

• Username: It is essential that you create a unique username.

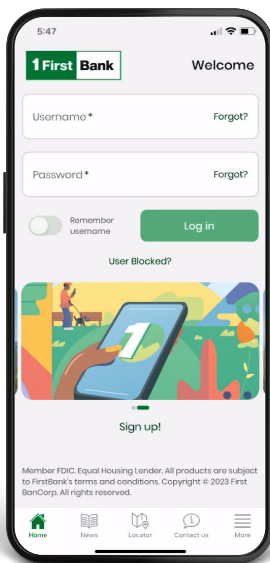Once you have finished entering all required information tap Continue.

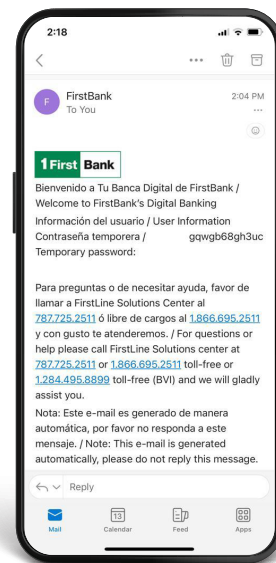**4.** Verify the information entered and tap Confirm once you validate that it is correct.

5. If the registration is successful, you will receive a welcome email from FirstBank with a temporary password that you should use to complete the registration process.

6. Access the home page and enter the username you created and the temporary password that was sent to your email address.

7. Enter the **temporary password** you received by email. Then create and confirm a new password. Your new password must include a minimum of 8 characters, a number, a special character (e.g., @#$%), and a capital letter.
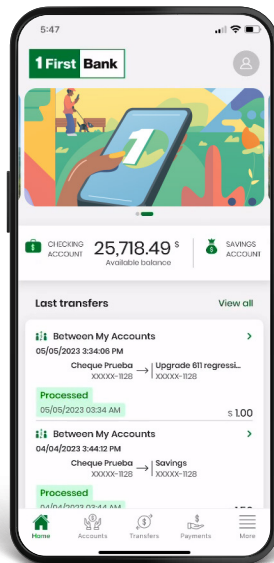
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8. Set up your security features:

• Select and answer 3 security questions. Only you will know the answers.

• Create and confirm a 4-6 digit PIN. The PIN may not start with the number zero (0).

9. Enter your username and new password and select Sign In. Enter your PIN and press Continue. The system will take you to FirstBank's Digital Banking home page.

Follow these steps and enjoy **Digital Banking** today.

With Digital Banking you can:

• View your accounts through a carousel format, by sliding it to the left

• Access balances and transactions

• Make payments, transfers and deposit checks

• Update your access information in My Profile

• Set up to receive push notifications on your mobile device

• And much more

Go to
1firstbank.com

Visit one of more
than 360 ATMs¹

Visit us in any
of our branches

Call us
787.725.2511

1 First Bank

Todo está en uno

FirstBank is a member FDIC in Puerto Rico United States and the U.S. Virgin Islands. Digital Banking is subject to FirstBank terms, conditions and restrictions. 1. ATMs around Puerto Rico, the United States Virgin Islands, Tortola and Florida.